



**AUTHORIZED INFORMATION TECHNOLOGY SCHEDULE PRICELIST GENERAL PURPOSE
COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT, SOFTWARE AND SERVICES**

Special Item No. 132-51 Information Technology Professional Services

Note: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

SPECIAL ITEM NUMBER 132-51 - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

FPDS Code D302 IT Systems Development Services
FPDS Code D306 IT Systems Analysis Services
FPDS Code D307 Automated Information Systems Design and Integration Services
FPDS Code D308 Programming Services
FPDS Code D310 IT Backup and Security Services
FPDS Code D311 IT Data Conversion Services

Infolob Solutions, Inc
1231 Greenway Drive Suite #105
Irving, TX 75838-2525. P: 972-535-5559 F: 888-228-4125
www.infolob.com

Contract Number: **GS-35f-228AA**

Period Covered by Contract: **March 15, 2013 through March 14, 2018**

General Services Administration Federal Acquisition Service

Products and ordering information in this Authorized Information Technology Schedule Pricelist are also available on the GSA Advantage! System (<http://www.gsaadvantage.gov>).

Table of Contents

GENERAL SERVICES ADMINISTRATION FEDERAL SUPPLY SERVICE AUTHORIZED FEDERAL SUPPLY SCHEDULE CATALOG/PRICE LIST	03
GSA AUTHORIZED FEDERAL SUPPLY SCHEDULE CATALOG/PRICE LIST	07
Labor Category Descriptions	08



GENERAL SERVICES ADMINISTRATION FEDERAL
SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE CATALOG/PRICE LIST

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through *GSA Advantage!*, a menu-driven database system. The INTERNET address for *GSA Advantage!* is <http://www.gsaadvantage.gov>

SCHEDULE TITLE: Federal Supply Schedule 070: General Purpose Commercial Information Technology Equipment, Software, and Services

CONTRACT NUMBER: GS-35F-228AA

CONTRACT PERIOD: March 15, 2013-March 14, 2018

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at www.fss.gsa.gov

CONTRACTOR: Infolob solutions, Inc.
1231 Greenway Dr., Ste. 105
Irving, TX 75038-2525
Phone number: 972-535-5559
Cell number: 248-470-5806
Fax number: 888-228-4125
E-Mail: vijay@infolob.com

CONTRACTOR'S ADMINISTRATION SOURCE: Infolob solutions, Inc.
1231 Greenway Dr., Ste. 105
Irving, TX 75038-2525
Phone number: 972-535-5559
Cell number: 248-470-5806
Fax number: 888-228-4125
E-Mail: vijay@infolob.com

BUSINESS SIZE: Small

CUSTOMER INFORMATION:

1a. TABLE OF AWARDED SPECIAL ITEM NUMBER (SIN)

SIN	DESCRIPTION
132-51	Information Technology Professional Services

1b. HOURLY RATES: N/A

2. **MAXIMUM ORDER:**

132-51 \$500,000 per order per SIN

If the best value selection places your order over the Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contactor for a better price. The contractor may (1) offer a new price for this requirement (2) Offer the lowest price available under this contract or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the schedule contract in accordance with FAR 8.404.

3. **MINIMUM ORDER:** \$100.00

4. **GEOGRAPHIC COVERAGE:** 48 States, D.C.

5. **POINT(S) OF PRODUCTION:** Irving, TX

6. **DISCOUNT FROM LIST PRICES:** For calculation of the GSA Schedule price (price paid by customers ordering from the GSA Schedule, and the price to be loaded in to GSA Advantage), the contractor should deduct the appropriate basic discount from the list price and add the prevailing IFF rate to the negotiated discounted price (Net GSA price). Current IFF rate is 0.75%.

7. **QUANTITY DISCOUNT(S):** +1% for orders over \$100,000.00

8. **PROMPT PAYMENT TERMS:** Net 30 Days

9a. **GOVERNMENT PURCHASE CARDS MUST BE ACCEPTED AT OR BELOW THE MICRO-PURCHASE THRESHOLD.**

9b. **GOVERNMENT PURCHASE CARDS ARE ACCEPTED ABOVE THE MICRO-PURCHASE THRESHOLD.**

10. **FOREIGN ITEMS:** No

11a. **TIME OF DELIVERY:** 30 Days after receipt of order

11b. **EXPEDITED DELIVERY:** Contact Contractor

11c. **OVERNIGHT AND 2-DAY DELIVERY:** Contact the Contractor for rates.

11d. **URGENT REQUIRMENTS:** Agencies can contact the Contractor's representative to effect a faster delivery. Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery.

12. **FOB POINT:** Destination

13a. **ORDERING ADDRESS:** 1231 Greenway Dr., Ste. 105, Irving, TX 75038-2525

13b. **ORDERING PROCEDURES:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (SPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3

14. **PAYMENT ADDRESS:** 1231 Greenway Dr., Ste. 105, Irving, TX 75038-2525
15. **WARRANTY PROVISION:** N/A
16. **EXPORT PACKING CHARGES:** Not applicable
17. **TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:** (any thresholds *above* the micro-purchase level)
18. **TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):** N/A
19. **TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):** N/A
20. **TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES {IF AVAILABLE):** N/A
20. **TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE):** N/A
21. **LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE):** N/A

- 22. **LIST OF PARTICIPATING DEALERS (IF APPLICABLE):** N/A
- 23. **PREVENTIVE MAINTENANCE (IF APPLICABLE):** N/A
- 24a. **SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):** None
- 24b. **SECTION 508 COMPLIANCE FOR EIT:** N/A
- 25. **DUNS NUMBER:** 01-203-3307
- 26. **NOTIFICATION REGARDING REGISTRATION IN CENTRAL CONTRACTOR REGISTRATION (CCR) DATABASE:** Registration valid until March 31 2015

Infolob Solutions, Inc GSA Pricelist

Labor Category	Rate
Analyst	\$83.93
Associate	\$80.97
Database Administrator	\$88.87
IT Specialist	\$77.02
Oracle Fusion Middleware Admin/Developer	\$78.99
Project Assistant	\$78.99
Project Coordinator	\$78.99
Project Director	\$93.80
Project Manager	\$92.82
Senior Analyst	\$88.87
Senior Associate	\$80.97
Senior Database Administrator	\$93.80
Senior Subject Matter Expert	\$118.49
Senior Technical Administrator	\$83.93
Subject Matter Expert	\$108.61
Technical Administrator	\$78.99
Technical Assistant	\$78.99
Technical Manager	\$87.29
Technology Research Analyst	\$78.99
Trainer / Facilitator	\$78.99

Labor Category Descriptions

➤ Analyst

Experience

Minimum of five (5) years of experience in providing business and management analysis, information technology, quality control, financial, or consulting management support.

Education

Bachelor's Degree in a Management, Information Systems, Legal, Financial or related field, or AA degree and minimum 8 Years' experience; or high school diploma and minimum of 10 years experience.

Responsibilities

Provide analysis to develop efficient management and business processes. Key areas of responsibilities include Data Analysis, QA Analysis, EDI Analysis, Test Analysis, and Risk Management Analysis in the areas such as SAP, Oracle Applications R12, 11i, Database 9i, 10g, 11g, RAC, Microsoft Dynamics, Informatica, SharePoint, J2EE, SQL, TIBCO, Process Server, WebSphere, MSSQL, PL/SQL, OA Framework, ADF, Net, Micro Strategy, OBIEE, BI, Discoverer, Pega, IBM Tririga, Agile, Scrum, Oracle GRC, PPM, PeopleSoft, Seibel, Business Objects, Cognos, and Hyperion, Salesforce, NetSuite. Responsible to solve business problems and develop creative solutions. Ability to incorporate innovative management, operational, and financial techniques that result in increased productivity and sustained organizational growth. Ability to find solutions to a myriad of business issues and problems. Analyze and provide requirements for software development or systems integration. Solid knowledge of quality assurance principles. Ability to develop a quality control plan and monitor, analyze, and report on quality control issues. Excellent oral and written communicator with exceptional interpersonal skills. Experienced with relevant computer software tools/applications. Experienced in identifying relevant test scenarios, writing and executing test cases throughout the project, including any regression/end-to-end testing, Strong understanding of QA methodologies and best practices, experienced in testing system interfaces and integrations, data conversions, Experienced in Implementing and develop data quality control protocols and monitor their impact, Experienced in designing, programming and standardizing processes and reports, Experienced in SAS programs to monitor physician performance on clinical indicators, strong understanding in data manipulation and analysis: accessing raw data in varied formats with different methods and analyzing and processing data, support the PMO Portfolio and Governance function and assist the project delivery teams on Cyber-Security, Identity Access Management (IAM) Compliance and Risk related projects, identification, development and maintenance of project metrics and executive reporting, Project Delivery teams in writing project artifacts, such as Project Charters, Business and Technical Requirements, Solution Designs Test Plans, Deployment Strategy etc. Resource should be responsible for end-to-end business analytics design using reporting tools, business process requirements data collection and fine tuning the systems with adequate system configurations and implementation setups, through end to end analysis as techno, functional consultant.

➤ Associate

Experience

Minimum of five (5) years of experience in analysis, evaluation, and writing of documents. Knowledge and experience with gathering of requirements, analysis of data, and preparation of documentation.

Education

Bachelor's Degree or AA degree or minimum 8 years' experience. Or minimum of ten (10) years' experience.

Responsibilities

Core responsibilities include able to work as Technical Associate and SME who Identifies opportunities for business or process improvement, desktop support, IT concepts, and help desk software, ability to think and troubleshoot logically, and act decisively in critical situations, Microsoft Office Products, Internet Explorer, and Windows, Help Desk Support, Monitors, evaluates and presents solutions to potential problem areas, Assures compliance with existing department and company policies, procedures and practices, networking, TCP/IP protocol, and routing configuration, Conduct technical analysis of customer needs and develop technical specifications, experience in Java, shell scripting and XML, development methodologies, version control (Tortoise SVN preferred) and configuration management, Working with Tools such as Serena, Ability to gather and analyze information and develop relevant technical, business, and conceptual documentation. Ability to analyze deficiencies and provide solutions to a myriad of business issues and problems. Excellent oral and written communicator with exceptional interpersonal skills. Experienced with relevant computer software tools/applications. Other core areas of responsibilities include Storage Operations, Applications Operations, Help Desk Management, Data Governance, Portal and Web Development. Responsible for doing software development with Mac OS X, Windows desktops and Linux servers, Must have expertise in Ruby on Rails, JavaScript, CSS, and C/C++, dedicated to the development of clean, extensible, and well-documented code, diligent in validating code during and after development, performing software development in a multi-dimensional team setting preferred; Java, JavaScript, SQL, Oracle PL/SQL is desirable, Analyze, extract and validate data from SQL Server using T-SQL queries, Build reports (both ad-hoc and scheduled) using Excel and/or SQL Server Reporting Services, Package queries into stored procedures and jobs for scheduling, Identify data sources necessary for new reporting requests and integrate them into BI databases using SQL Server Integration Services, programming with T-SQL and the SQL Server Platform (SQL Server, Reporting Services, Integration Services), RDBMS programming (Database Relational Theory, Stored Procedures, Views, Indexing, etc.) in business or financial reporting and automation, and advanced Excel features (pivot tables, complex formulas, and/or statistical analysis), Develop a solid base of general product knowledge on Kronos Workforce Central Suite products and other additional designated modules, Provide significant transfer of Kronos product knowledge to various business teams and other partners within the Information Services department, Application Designer, People Code, Application Engine, PL SQL, SQR, Query, Crystal Reports, nVision, Component Interface, Messaging, Workflow, Linux, PeopleSoft EPM, WMS, Financial, Manufacturing, CRM, Supply Chain Modules, develop using various Microsoft tools and third party tools provided. This includes source code control, scheduling, and ETL tools, Programming in C# or other .NET languages, HTML, XML, ASP.NET, and BizTalk and windows and systems administration.

➤ Database Administrator

Experience

Three to Five (3-5) years of experience in a broad range of database development skills.

Education

Bachelor's Degree in Management, Information Systems, Scientific, Engineering or equivalent field; Advanced Degree will substitute for 3 years' experience; high school diploma and nine (9) years' experience will substitute for Bachelors.

Responsibilities

Planning, development, maintenance, and troubleshooting databases as core database administrator, database developer, and designer. Solid knowledge of database management system. (DBMS) is required. Ability to work with IT Project Managers, programmers, and web developers in designing and implementing efficient database structures. Responsible for the performance, integrity and security of RDBMS database environments with Oracle, MySQL, Sybase, UDB, Postgre SQL, DB2, UDB, Vertica, EPIC Cache, SQL server databases and R12, 11i, Database 9i, 10g, 11g, RAC as DBA and APPSDBA. Responsible for high-end mission critical systems design, Real Application Clusters Installation, Data replication using Golden Gate, Streams, Shareplex, Advanced Replication, Hardware Clusters Configuration such as Veritas, Backups configuration using Tools such as Omni, NetBackup, Commvault, SAN/NAS configuration using NetApp, EMC, Hitachi. Other key responsibilities include MySQL Configuration, bi-directional replication, database security, Exadata, ODI, ODA, OID, Exalogic, Exalytics, ZFS Storage, OVCA and other virtualization technologies. Also responsible for Data Modelling, Database Logical/Physical Design, Sybase, NoSQL, MongoDB, MySQL, Teradata, Netezza, SAP Hana installations and end-to-end configurations and performance tuning in these product areas. Responsible to develop, implement, administer, maintain and disaster recovery of procedures ensuring the security, integrity, and availability of the multiple databases and related systems, Maintains a significant degree of decision making regarding data related privileges and responsibilities, Analyzes and defines **database** configuration, hardware, software and associated utilities, Integrates enterprise-wide tools for automating, monitoring and managing the current and future technology environments, Develops, documents, implements, and maintains **database** management strategies, policies and procedures; including security, support, training, and installation procedures, Leads and/ or participates in Information Technology related projects; drives all projects enlisting technical resources where necessary, Delivers inventory and asset management of appropriate infrastructure. Meets and establishes working relationships with field engineers and account managers in order to establish clear communication paths, Develops production support models designed to enhance response times and maintain high availability of all production infrastructure components and systems, Evaluates the technical activities of Associates to ensure that each activity provides value in the context of **database** technologies. Examines and re-engineers these activities and related business processes in order to facilitate reporting and meet established business requirements/guidelines. Makes appropriate cost saving recommendations to achieve the financial strategic plan, Performs audits as required to ensure PCI compliance, Establishes and maintains security and integrity controls. Formulates and monitors policies, procedures and standards relating to **database** management, Ensures accuracy and completeness of data in master files and various support tools such as base dictionaries. Establishes and maintains security and integrity controls.

➤ IT Specialist

Experience

Two (2) years of experience in systems analysis, requirements analysis, testing, and design and development of IT projects, or Help desk projects.

Education

Bachelor's Degree or AA degree and minimum 5 years experience; high school diploma and seven (7) years experience will substitute for degree.

Responsibilities

Gathers and documents user requirements, develops preliminary system design specifications, prototypes and models, and test plans. Performs quality assurance testing and documents test results for resolution. Assists end users with troubleshooting problems, documents, analyzes, and make recommendations for fixes and system improvements.

➤ Oracle Fusion Middleware Admin/Developer

Experience

Three to Five (3-5) years of experience in a broad range of Oracle Fusion Middleware products like SOA/BPEL and related database and development skills.

Education

Bachelor's Degree in Management, Information Systems, Scientific, Engineering or equivalent field; Advanced Degree will Substitute for 3 years' experience; high school diploma and nine (9) years' experience will substitute for Bachelors.

Responsibilities

Responsible for developing SOA solutions using Oracle J2EE, Oracle Fusion Middleware, Oracle SOA Suite, BPEL. Should be also able to responsible for managing TIBCO, Process Server environments and data integration across SAP and Oracle Environments using the Oracle Fusion Middleware Adapters. Designs and codes programs utilizing standard procedures and techniques Expertise in installation, configuration of Oracle SOA Suite 11g and Oracle WebLogic Server. Expertise in Service Oriented Architecture (SOA) and its related technologies like WebServices, BPEL, WSDLs, SOAP1.1, XML, XSD, XSLT etc. Creates test scenarios/cases/stubs; runs unit tests / system tests / regression tests to find errors and revise programs, should have in depth understanding about Java / J2EE, SOA / ESB / Web Services, Unix / Shell Scripting, Database Technologies, i.e. SQL / RDBMS, XMLSpy / Tools for WSDL / XSD / XPATH / XQUERY mgmt., UML Modeling Tool, Eclipse IDE, Visio, Ant, Clear case (or other Software Configuration & Versioning tool), OA, ADF, Spring Framework. Other Key responsibilities include able to Use platform specific scripting (Jython, Linux shell or Windows PowerShell) to automate application deployment and administration of WAS and MQ, Python, Troubleshoot WAS and MQ errors. Be able to analyze JAVA garbage collection, heap dumps and identify memory leaks using the appropriate tools, able to manage WebSphere and MQ environments, Extensive Experience utilizing Web Service, ESB and OSB (10g and 11g), Experience using BAM for real time monitoring, Oracle SOA Suite, R12, 11i, Database 9i, 10g, 11g, RAC , BEA AquaLogic, Weblogic server, IBM WebSphere, Axis, JAX-WS, etc., Fluency in Web Services standards and

technologies (e.g., XML, SOAP, WSDL, XSD, UDDI, etc.), Working with Oracle BPEL Process manager, R12, 11i, Database 9i, 10g, 11g, RAC or Oracle SOA Suite.

➤ **Project Assistant**

Experience

Minimum of two (2) years administrative support experience. Familiarity with various programs required for word processing, presentations and spreadsheet.

Education

Bachelor's Degree or high school diploma and minimum 5 years' experience.

Responsibilities

Perform duties in all aspects of administration and public production. Provide assistance in text editing, graphics design, desktop publishing and printing management. Organize project files and develop a tracking system for all documents. Responsible for preparation of presentations and report graphics.

➤ **Project Coordinator**

Experience

Minimum of three (3) years of experience as a team member in at least two projects providing services in various areas of specialization such as research, management and analysis, quality assurance and staff support.

Education

Bachelor's Degree or high school diploma minimum 6 years' experience

Responsibilities

Provide both general and specialized support as required. Duties include participation in research design and development, data management, organizing and maintaining database and overall project coordination. Generate and review publications, manuals and reports. Ensure that all deliverables meet delivery deadlines and specifications.

➤ **Project Director**

Experience

Minimum of twelve (12) years of experience in one or a combination of senior administrative, management, financial, or technical positions in which he/she had authority over at least one complex project and five (5) employees.

Education

Bachelor's Degree in a Management, Information Systems, Legal, Financial or related field. A Master's Degree will substitute for 4 years of experience. High school diploma and eighteen or more years specific experience will substitute for a Bachelor's degree.

Responsibilities

Manage project development, set project plans, communicate and report project status and establish performance goals,

metrics and baselines. Accountable for effective implementation of project standards and procedures, quality control and timely delivery of all requirements. Responsible for managing project budget, allocating resources, project staff recruitment, and training plans. Establish strategic partnership with client to ensure client satisfaction and operational excellence.

➤ Project Manager

Experience

Minimum of eight to ten (8-10) years of experience in one or a combination of senior administrative, management, financial, or technical positions in which he/she had authority over at least one complex project and two (2) employees.

Education

Bachelor's Degree in a Management, Information Systems, Legal, Financial or related field. A Master's Degree will substitute for 4 years of experience; high school diploma and fourteen (14) or more years' experience will substitute for a Bachelor's degree.

Responsibilities

Planning, development, maintenance, and troubleshooting databases as core database administrator, database developer, and designer. Solid knowledge of database management system. (DBMS) is required. Ability to work with IT Project Managers, programmers, and web developers in designing and implementing efficient database structures. Responsible for the performance, integrity and security of RDBMS database environments with Oracle, MySQL, Sybase, UDB, Postgre SQL, DB2, UDB, Vertica, EPIC Cache, SQL server databases. Responsible for high-end mission critical systems design, Real Application Clusters Installation, Data replication using Golden Gate, Streams, Shareplex, Advanced Replication, Hardware Clusters Configuration such as Veritas, Backups configuration using Tools such as Omni, NetBackup, Commvault, SAN/NAS configuration using NetApp, EMC, Hitachi. Other key responsibilities include MySQL Configuration, bi-directional replication, database security, Exadata, ODI, ODA, OID, Exalogic, Exalytics, ZFS Storage, OVCA and other virtualization technologies. Also responsible for Data Modelling, Database Logical/Physical Design, Sybase, NoSQL, R12, 11i, Database 9i, 10g, 11g, RAC, MongoDB, MySQL, Teradata, Netezza, SAP Hana installations and end-to-end configurations and performance tuning in these product areas. Responsible to develop, implement, administer, maintain and disaster recovery of procedures ensuring the security, integrity, and availability of the multiple databases and related systems. Maintains a significant degree of decision making regarding data related privileges and responsibilities. Analyzes and defines **database** configuration, hardware, software and associated utilities. Integrates enterprise-wide tools for automating, monitoring and managing the current and future technology environments. Develops, documents, implements, and maintains **database** management strategies, policies and procedures; including security, support, training, and installation procedures. Leads and/ or participates in Information Technology related projects; drives all projects enlisting technical resources where necessary. Delivers inventory and asset management of appropriate infrastructure. Meets and establishes working relationships with field engineers and account managers in order to establish clear communication paths. Develops production support models designed to enhance response times and maintain high availability of all production infrastructure components and systems. Evaluates the technical activities of Associates to ensure that each activity provides value in the context of **database** technologies. Examines and re-engineers these activities and related business processes in order to facilitate reporting and meet established business requirements/guidelines. Makes appropriate cost saving recommendations to achieve the financial strategic plan. Performs audits as required to ensure PCI compliance. Establishes and maintains security and integrity controls. Formulates and monitors policies, procedures and standards relating to **database** management. Ensures accuracy and completeness of data in master files and various support tools such as base dictionaries. Establishes and maintains security and integrity controls.

➤ **Sr. Analyst**

Experience

Minimum of seven (7) years of experience in providing business and management analysis, information technology, quality control, financial, or consulting management support.

Education

Bachelor's Degree in a Management, Information Systems, Legal, Financial or related field. A Master's Degree will substitute for 4 years of experience; high school diploma and eleven (11) years' experience will substitute for Bachelor's degree.

Responsibilities

Provide analysis to develop efficient management and business processes in Data ware housing, SAP, Ebusiness, Oracle ERP, PeopleSoft, Seibel, Salesforce, Workday, NetSuite, Enterprise Architecture, J2EE, Infrastructure, Systems, CRM, Data Integration, Scrum Master, Agile, Corporate Governance, GRC, Six Sigma, SOX, CMMI, Supply Chain, PLM areas. Key areas of responsibilities include Data Analysis, QA Analysis, EDI Analysis, Test Analysis, and Risk Management Analysis in the areas such as SAP, Oracle Applications, Microsoft Dynamics, Informatica, SharePoint, J2EE, SQL, TIBCO, Process Server, WebSphere, MSSQL, PL/SQL, OA Framework, ADF, Net, Micro Strategy, OBIEE, BI, Discoverer, Pega, IBM Tririga, Agile, Scrum, Oracle GRC, PPM, PeopleSoft, Seibel, Business Objects, and Hyperion. Responsible to solve business problems and develop creative solutions. Ability to incorporate innovative management, operational, and financial techniques that result in increased productivity and sustained organizational growth. Ability to find solutions to a myriad of business issues and problems. Analyze and provide requirements for software development or systems integration. Solid knowledge of quality assurance principles. Ability to develop a quality control plan and monitor, analyze, and report on quality control issues. Excellent oral and written communicator with exceptional interpersonal skills. Experienced with relevant computer software tools/applications. Experienced in identifying relevant test scenarios, writing and executing test cases throughout the project, including any regression/end-to-end testing, Strong understanding of QA methodologies and best practices, experienced in testing system interfaces and integrations, data conversions, Experienced in Implementing and develop data quality control protocols and monitor their impact, Experienced in designing, programming and standardizing processes and reports, Experienced in SAS programs to monitor physician performance on clinical indicators, strong understanding in data manipulation and analysis: accessing raw data in varied formats with different methods and analyzing and processing data, support the PMO Portfolio and Governance function and assist the project delivery teams on Cyber-Security, Identity Access Management (IAM) Compliance and Risk related projects, identification, development and maintenance of project metrics and executive reporting, Project Delivery teams in writing project artifacts, such as Project Charters, Business and Technical Requirements, Solution Designs Test Plans, Deployment Strategy etc.

➤ **Sr. Associate**

Experience

Minimum of seven (7) years of experience in analysis, evaluation and writing of documents. Knowledge and experience with gathering of requirements, analysis of data, and preparation of documentation.

Education

Bachelor's Degree or AA degree and minimum 10 years' experience; or high school diploma and minimum twelve (12)

Responsibilities

Core responsibilities include able to work as Technical Associate and SME who Identifies opportunities for business or process improvement, desktop support, IT concepts, and help desk software, ability to think and troubleshoot logically, and act decisively in critical situations, Microsoft Office Products, Internet Explorer, and Windows, Help Desk Support, Monitors, evaluates and presents solutions to potential problem areas, Assures compliance with existing department and company policies, procedures and practices, networking, TCP/IP protocol, and routing configuration, Conduct technical analysis of customer needs and develop technical specifications, experience in Java, shell scripting and XML, development methodologies, version control (Tortoise SVN preferred) and configuration management, Working with Tools such as Serena, Ability to gather and analyze information and develop relevant technical, business, and conceptual documentation. Ability to analyze deficiencies and provide solutions to a myriad of business issues and problems. Excellent oral and written communicator with exceptional interpersonal skills. Experienced with relevant computer software tools/applications. Other core areas of responsibilities include Storage Operations, Applications Operations, Help Desk Management, Data Governance, Portal and Web Development. Responsible for doing software development with Mac OS X, Windows desktops and Linux servers, Must have expertise in Ruby on Rails, JavaScript, CSS, and C/C++, dedicated to the development of clean, extensible, and well-documented code, diligent in validating code during and after development, performing software development in a multi-dimensional team setting preferred; Java, JavaScript, SQL, Oracle PL/SQL is desirable, Analyze, extract and validate data from SQL Server using T-SQL queries, Build reports (both ad-hoc and scheduled) using Excel and/or SQL Server Reporting Services, Package queries into stored procedures and jobs for scheduling, Identify data sources necessary for new reporting requests and integrate them into BI databases using SQL Server Integration Services, programming with T-SQL and the SQL Server Platform (SQL Server, Reporting Services, Integration Services), RDBMS programming (Database Relational Theory, Stored Procedures, Views, Indexing, etc.) in business or financial reporting and automation, and advanced Excel features (pivot tables, complex formulas, and/or statistical analysis), Develop a solid base of general product knowledge on Kronos Workforce Central Suite products and other additional designated modules, Provide significant transfer of Kronos product knowledge to various business teams and other partners within the Information Services department, Application Designer, People Code, Application Engine, PL SQL, SQR, Query, Crystal Reports, nVision, Component Interface, Messaging, Workflow, Linux, PeopleSoft EPM, WMS, Financial, Manufacturing, CRM, Supply Chain Modules, develop using various Microsoft tools and third party tools provided. This includes source code control, scheduling, and ETL tools, Programming in C# or other .NET languages, HTML, XML, ASP.NET, and BizTalk and windows and systems administration.

➤ Sr. Database Administrator

Experience

Five (5) years of experience in a broad range of database Administration development and management skills.

Education

Bachelor's Degree in Management, Information Systems, Scientific, Engineering or equivalent field; Advanced Degree will Substitute for 3 years' experience; high school diploma and nine (9) years' experience will substitute for Bachelors.

Responsibilities

Planning, development, maintenance, and troubleshooting databases as core database administrator, database developer, and designer. Solid knowledge of database management system. (DBMS) is required. Ability to work with IT Project Managers, programmers, and web developers in designing and implementing efficient database structures. Responsible for the performance, integrity and security of RDBMS database environments with Oracle, MySQL, Sybase, UDB, Postgre SQL,

DB2, UDB, Vertica, EPIC Cache, SQL server databases. Responsible for high-end mission critical systems design, Real Application Clusters Installation, Data replication using Golden Gate, Streams, Shareplex, Advanced Replication, Hardware Clusters Configuration such as Veritas, Backups configuration using Tools such as Omni, NetBackup, Commvault, SAN/NAS configuration using NetApp, EMC, Hitachi. Other key responsibilities include MySQL Configuration, bi-directional replication, database security, Exadata, ODI, ODA, OID, Exalogic, Exalytics, ZFS Storage, R12, 11i, Database 9i, 10g, 11g, RAC , OVCA and other virtualization technologies as DBA and APPSDBA. Also responsible for Data Modelling, Database Logical/Physical Design, Sybase, NoSQL, MongoDB, MySQL, Teradata, Netezza, SAP Hana installations and end-to-end configurations and performance tuning in these product areas. Responsible to develop, implement, administer, maintain and disaster recovery of procedures ensuring the security, integrity, and availability of the multiple databases and related systems, Maintains a significant degree of decision making regarding data related privileges and responsibilities, Analyzes and defines **database** configuration, hardware, software and associated utilities, Integrates enterprise-wide tools for automating, monitoring and managing the current and future technology environments, Develops, documents, implements, and maintains **database** management strategies, policies and procedures; including security, support, training, and installation procedures, Leads and/or participates in Information Technology related projects; drives all projects enlisting technical resources where necessary, Delivers inventory and asset management of appropriate infrastructure. Meets and establishes working relationships with field engineers and account managers in order to establish clear communication paths, Develops production support models designed to enhance response times and maintain high availability of all production infrastructure components and systems, Evaluates the technical activities of Associates to ensure that each activity provides value in the context of **database** technologies. Examines and re-engineers these activities and related business processes in order to facilitate reporting and meet established business requirements/guidelines. Makes appropriate cost saving recommendations to achieve the financial strategic plan, Performs audits as required to ensure PCI compliance, Establishes and maintains security and integrity controls. Formulates and monitors policies, procedures and standards relating to **database** management, Ensures accuracy and completeness of data in master files and various support tools such as base dictionaries. Establishes and maintains security and integrity controls.

➤ **Sr. Subject Matter Expert**

Experience

A minimum of twelve to fifteen (12-15) years' experience within the past twenty (20) years of intensive and progressive Experience in the individual's field of study and specialization.

Education

Advanced Degree in a Management, Information Systems, Legal, Financial or related field or a Bachelor's Degree and 20 years' experience.

Responsibilities

Provides high-level analysis, program management and integration, documentation and implementation advice on complex studies that require specialized and/or unique skills or knowledge of the particular field. Prepares and delivers senior management presentations and briefings as required by the project. May serve as a task leader, responsible for providing work direction and guidance to other personnel and to ensure the quality and timeliness of the product or services delivered. Contributes exceptional insights into selected areas to be supported, which cannot be gained without significant research and study in the products and Products as Oracle Applications, SAP, Salesforce, Work Day, NetSuite, Fusion Middleware, SOA Suite, WebCenter Portal, Content Management, Process Server, TIBCO, MQ, Hana, Netezza, Fusion Apps, HCM, PeopleSoft, Seibel, ODA, GRC, PPM, Microsoft Dynamics, SharePoint, Cognos, Business Objects, and OBIEE

➤ **Senior Technical Administrator**

Experience

Five (5) years of experience in systems analysis and development.

Education

Bachelor's Degree in Management, Information Systems, Scientific, Engineering or equivalent field, Advanced Degree will substitute for 3 years' experience, high school diploma and nine (9) years' experience will substitute for Bachelor's degree.

Responsibilities

Responsible for gathering, analyzing, developing, and documenting requirements. Formulates systems scope and objectives. Develops concepts, gap analysis, process reengineering, and prototypes. Proficient with requirement tools, software development methodologies, and programming languages. Must be responsible for configuration and implementation of popular products as Oracle Applications, SAP, Salesforce, Work Day, NetSuite, Fusion Middleware, SOA Suite, WebCenter Portal, Content Management, Process Server, TIBCO, MQ, Hana, Netezza, Fusion Apps, HCM, PeopleSoft, Seibel, ODA, GRC, PPM, Microsoft Dynamics, SharePoint, Cognos, Business Objects, and OBIEE.

➤ **Subject Matter Expert**

Experience

A minimum of ten (10) within the past fifteen (15) years of intensive and progressive experience in the individual's field of study and specialization.

Education

Advanced Degree in a Management, Systems, Legal, Financial or related field or a Bachelor's Degree and 15 years experience.

Responsibilities

Provides high-level analysis, program management and integration, documentation and implementation advice on complex studies that require specialized and/or unique skills or knowledge of the particular field. Prepares and delivers senior management presentations and briefings as required by the project. May serve as a task leader, responsible for providing work direction and guidance to other personnel and to ensure the quality and timeliness of the product or services delivered. Contributes exceptional insights into selected areas to be supported, which cannot be gained without significant research and study in the products and Products as Oracle Applications, SAP, Salesforce, Work Day, NetSuite, Fusion Middleware, SOA Suite, WebCenter Portal, Content Management, Process Server, TIBCO, MQ, Hana, Netezza, Fusion Apps, HCM, PeopleSoft, Seibel, ODA, GRC, PPM, Microsoft Dynamics, SharePoint, Cognos, Business Objects, and OBIEE

➤ **Technical Administrator**

Experience

Three (3) years of experience in two or more of the following areas: software application programming, web development, database development, systems analysis, desktop publishing, word processing, graphics design, and spreadsheet packages.

Education

Bachelor's Degree in Management, Information Systems, Scientific, Engineering or equivalent field; Advanced Degree will substitute for three (3) years' experience; high school diploma and seven (7) years' experience will substitute for Bachelors.

Responsibilities

Participates in technical implementation of project deliverables. Prepares and translates information into electronic deliverables. Participates in requirements analysis, technical reviews, and prepares project documentation as required.

➤ **Technical Assistant**

Experience

Minimum of two (2) years' experience in providing Information Technology support.

Education

Bachelor's Degree or high school diploma and minimum 5 years' experience

Responsibilities

Provide information technology support such as web site development and maintenance, graphics development, desktop publishing support and other technical communication needs.

➤ **Technical Manager**

Experience

Seven (7) years of experience in managing technical projects/tasks.

Education

Bachelor's Degree in Management, Information Systems, Scientific, Engineering or equivalent field, Advanced Degree will substitute for 3 years' experience; high school diploma and eleven (11) years' experience will substitute for Bachelor's degree

Responsibilities

Manages technical development of a project. May serve as technical lead in the design and implementation of technical solutions and project deliverables. Responsible for quality of deliverables and provides technical insight and leadership to enhance system performance and operating efficiencies.

➤ **Technology Research Analyst**

Experience

Minimum of five (5) years of experience using different research methods for decision making processes.

Education

Bachelor's Degree in Management, Information Systems, Scientific, Engineering or equivalent field or high school diploma and minimum 8 years' experience.

Responsibilities

Responsibilities include studying and analyzing emerging trends in the information technology field and their ramifications to the organization. Educates staff on the use of new technology; ensures products and solutions are applied in a manner that maximizes their worth. Familiar with field's concepts, practices and procedures.

➤ **Trainer / Facilitator**

Experience

Minimum of one (1) year experience of directly related and progressively more responsible experience in the delivery of training instruction and services.

Education

Bachelor's Degree or AA degree and minimum 4 years' experience, or high school diploma and minimum of 6 years' experience

Responsibilities

Provides training to clients using course material developed by the training support staff. Prepares material such as handouts, completion certificates, and course critique forms. May assist the Senior Trainer in conducting formal classroom courses, workshops, and seminars, as needed. Familiar with standard concepts, practices, and procedures within field of study.